



Spatial Planning and Environment

Overview and Scrutiny Committee

Report for:	Spatial Planning and Environmental Overview and Scrutiny Committee
Title of report:	Q1 Environmental Services Update
Date:	6 th September 2023
Report on behalf of:	Councillor Robin Bromham , Portfolio Holder for Regulatory and Community
Part:	I
If Part II, reason:	N/A
Appendices:	
Background papers:	
Glossary of acronyms and any other abbreviations used in this report:	NI = National Indicator CSG = Clean, Safe and Green Service

Report Author / Responsible Officer

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Corporate Priorities	A clean, safe and enjoyable environment Ensuring efficient, effective and modern service delivery Climate and ecological emergency
Wards affected	All
Purpose of the report:	1. To provide Members with the performance report for quarter 1 in relation to Environmental Services
Recommendation (s) to the decision maker (s):	1. For information only.
Period for post policy/project review:	

1 Introduction

- 1.1 This report presents the performance outturn for Environmental Services during the first quarter (April to June) of the financial year 2023-24.
- 1.2 The performance report has a total of five reported indicators. Two reflect a National Indicators; NI 191 for the kilograms of residual waste (non-recycled) produced by each household every year, and NI 192 for the percentage of household waste recycled. The other three are local indicators.

2 Performance Indicators

WR02 Household Recycling Rate

- 2.1 This figure expresses the amount of materials collected for recycling and composting as a percentage of the total household waste stream. This figure mirrors the National Indicator NI 192. The provisional recycling rate for the first quarter is 53.2%. There are seasonal variations in the household recycling rate, and in borough such as Dacorum the amount of green garden waste collected is a key influencing factor. The number of residents joining the new subscription service continued to increase during this quarter resulting in the performance, in terms of volume collected, equalling the previous free service.

WR03 Kilograms per household of residual waste collected

- 2.2 This is a measure of the amount of non-recycled household waste collected by weight and mirrors the National Indicator NI 191. For first quarter the provisional average figure is 107.17 kg per household. The final figure is a cumulative total of the whole year. The provisional annual figure for this is 421 kg per household.

WR01 Reports of missed bins per 100,000 collected

- 2.3 This is a local measure of service performance for Waste Operations based on reports of bins not emptied on their allocated collection day. The figure for Q1 was averaging 164.

CSG02 Percentage of Fly tips collected within the set timescale of 7 days

- 2.4 The Clean, Safe and Green (CSG) service carry out the fly tip removal operation. For the first quarter 76.69 % of fly tips were cleared within the 7 days target, which is below the 95% target. There were a larger number of fly tips reported than usual, which impacted on the response time over this quarter. Additional resources are now being deployed to help clear fly-tips with a timelier response.

CSG05 Graffiti Removal – Percentage removed from Dacorum Structures within 7 days

- 2.5 The Clean, Safe and Green (CSG) service carry out this work too. During the first quarter 89.29% of reported graffiti was removed, under the target of 95%. There is usually an increase in reported graffiti during the spring and summer months owing to longer day light giving rise to an increase in low level vandalism including graffiti.

3 Key Projects

3.1 Depot Transformation Project

The Waste Operations team have carried out a major exercise to completely revise all collection routes for residual waste, mixed dry recycling, food waste and garden waste. The key aim has been to deliver the

same service and frequency of collections, but using fewer vehicles and crew, thereby creating environmental and economic savings.

The new rounds were launched on Monday 31st July. There proved to be a particular test of the new operation that day owing to the closure of the M1 motorway and ensuing traffic congestion. However, all work was completed using four less collection crews on the optimised rounds.

The new routes have proven to work and operate throughout the whole of the Borough. However, through careful planning only 10,000 houses had their actual collection day changed.

3.2 [Garden Waste Subscription Service](#)

The new subscription service began on the 27th February, and many residents subscribed during the first quarter. At the beginning of June there were 31,652 households, which has now risen to 33,851 households generating £1,517,560 for the General Fund. Dacorum Borough Council has a very high level of participation in comparison to the other Hertfordshire local authorities and other English local authorities.

3.3 [Poppy Fields Cemetery](#)

The new cemetery opened on Monday 31st July. It is located on Bedmond Road, next to Bunkers Park. This is first time the Council has opened a new cemetery since 1963.

4 **Options and alternatives considered**

No options to consider, for information only.

5 **Consultation**

N/A

6 **Financial and value for money implications:**

N/A

7 **Legal Implications**

N/A

8 **Risk implications:**

N/A

9 **Equalities, Community Impact and Human Rights:**

There are no Human Rights Implications arising from this report.

10 **Sustainability implications (including climate change, health and wellbeing, community safety)**

N/A

11 **Council infrastructure (including Health and Safety, HR/OD, assets and other resources)**

N/A

12 **Conclusions:**

Report to be noted by the Committee.